



SUNMORE
HOLIDAYS

KEYS AND CARPARKING INSTRUCTIONS

Chateau Beachside

- Room 1701 -



Another great Sunmore holiday

Welcome

We are delighted that you have chosen apartment 1701 at Chateau Beachside for your visit to the Gold Coast, and from the entire team at SunMore Holidays we extend a warm welcome and trust that your stay with us will be an enjoyable one.

For your convenience, we have prepared this guide to assist you with access to the apartment using the enclosed key and swipe card.

SunMore Holidays

WWW.SUNMORE.COM.AU

Please note that SunMore Holidays operates independently from the Resident on-site manager and staff. All guests are welcome to avail themselves of the information and services available from the main reception to book tours etc. However, all other enquiries should be directed to staff of SunMore Holidays at the contact details below:

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| Housekeeping | 0409 446 614 |
| Emergency repairs and all other enquiries | 1300 664 396 |

KEYS AND CARPARKING INSTRUCTIONS

KEYS and Swipe KEYS (APARTMENT)

The swipe card accesses entry to the resort complex, pool area, car park and lifts after hours. To operate the system, pass white swipe key in front of the sensor panel at these locations. The silver key unlocks the front door to the apartment.

A second key will be in the apartment upon your arrival.

Any lost apartment key and swipe card sets will incur a fee of \$150 each. In the event that you lose one during your stay, please contact 1300 664 396 as soon as possible. Details of a valid credit card representing a "Bond" will be taken upon arrival.

CAR PARKING [Unreserved]

Your swipe card (white) will give you access into and out of the car park in the basement of the building. To access the apartment, take the lift to level seventeen. Upon exiting the lift apartment 1701 is to the **RIGHT**. No visitor parking is available.

CHECK IN/ CHECKOUT TIMES

Unless prior arrangements have been made, check-in time is after 2.00 pm and checkout time is no later than 10.00 am. On departure, the property should be left in a similar state to its condition on arrival.

At the end of your stay, upon departure please leave the apartment keys in the apartment.

DIRECTIONS

Travelling from the South from Gold Coast Airport

Follow the signs to Surfers Paradise and head north along the Gold Coast Highway. In doing so you will pass through the following suburbs:

- Tugun, Currumbin
- Palm Beach
- Burleigh Heads
- Miami
- Broadbeach

Upon entry to the Surfers Paradise precinct, follow the signs towards Southport. You are now proceeding along Ferny Avenue. Turn **RIGHT** onto Cypress Avenue, PS if you pass the "bungy jump facility you have travelled too far along Ferny Avenue. Once on Cypress Avenue proceed to the next set of traffic lights. Turn **RIGHT** onto Surfers Paradise Boulevard and then turn **LEFT** at the next traffic lights into Elkhorn Avenue, the resort is on your **LEFT** hand side on the corner of Elkhorn Avenue and the Esplanade.

Travelling from the North from Southport

Follow the signs to Surfers Paradise and head south along the Gold Coast Highway that becomes Ferny Avenue.

As you approach Surfers Paradise prepare to turn **LEFT** into Cypress Avenue. Once on Cypress Avenue proceed to the next set of traffic lights. Turn **RIGHT** onto Surfers Paradise Boulevard and then turn **LEFT** at the next traffic lights into

Elkhorn Avenue. The resort is on your **LEFT** hand side on the corner of Elkhorn Avenue and the Esplanade.

CONDITIONS OF OCCUPANCY

To maintain a good standard for our guests we require certain conditions to be complied with. We appreciate most will respect our property but the occasional abuse requires that we state the following conditions.

1. The apartment must not be used for any unlawful purpose.
2. Parties and Functions are strictly prohibited. The price charged is for domestic use only and not commercial. Accordingly this rate does not allow for the extra wear associated with functions in terms of cleaning, garbage removal, wear and tear, repairs etc. Use contrary to this may result in loss of your bond and/or additional payments.
3. Disturbance to our neighbours, including excessive noise, is prohibited and may result in termination of rental and loss of bond
4. Guests must only park their cars in the designated areas.
5. Only the number of people shown on the receipt may stay in the apartment overnight. Number of guests should not exceed the number stated on the Confirmation Notice or subsequently agreed in writing or email. Fees will apply for excess guests not agreed with the owners in advance.
6. Animals or pets are not allowed in the premises.
7. Neither the body corporate, SunMore Holidays, the agent, nor the apartment owner is liable for any damage or loss to property or any bodily injury that a guest may sustain while in the complex.
8. Guests must comply with the by-laws, rules and regulations of the complex and any reasonable direction of the agent.
9. The agent and the apartment owner's description of the premises are made in good faith and no responsibility for miss-description will be accepted. All photos on this website were taken on site and are provided as a guide only.
10. Loss - the owners take no responsibility for the guest's personal property.
11. Damage, breakages, theft and loss are the guest's responsibility during their stay. Guests will be liable for payment of any charges incurred together with all replacements and necessary costs for any damage or loss to the apartment and its contents or the body corporate property.
12. We reserve the right to charge you a special cleaning fee to cover the reasonable cost of additional cleaning of the property that is required as a result of your occupancy.
13. The guest authorises the owner to charge the guest's credit card for any loss (Including keys), damage or monetary contribution for which any guest is liable under this document or otherwise. Details of a valid credit card representing a "Bond" will be taken upon arrival.